

Twisted All-in-One

Trouble Shooting



Although we expect batteries to arrive charged (12 months shelf life), if the device isn't working upon receipt, 1st step is to try charging the device (even if lights work)

Trouble Shooting:

Primary Errors Reported & Believed Root Causes: Not Working, Clogging

- **Not Working:** Most consumers will receive device charged upon purchase; some units may require charging before use/proper functioning, even if lights are activating
- **Clogging:** The pre-heat function will help thin the extract to clear clogs
- **Storage Instructions:** Keep your Twisted vape in a cool (15-20°C), dry place, elevated temperatures can reduce the battery life. Avoid getting the device wet and protect it from excess moisture.
- When Errors Occur; **Extremely Important to Report!**
 - Include: Issue & Lot No. Send to: info@goodsupplycannabis.com